

May 15, 2011

Dear Parents,

Nutrition Services is currently in the process of changing the online payment service used in our cafeterias from Café Prepay to EZ Pay. Changing to EZ Pay will provide added benefits for you and your child(ren) at a lower cost. EZ Pay has the same functionality as Café Prepay. For families with more than one child, EZ Pay will accept payments to multiple accounts for one \$2.00 transaction fee. Parents will continue to have the ability to check their child's meal account balance and see the purchases their child makes, at no cost.

This transition will require your cooperation as it will be necessary for you to set up an account in EZ Pay and learn how to use the system. A student's account will be deactivated in Café Prepay when it has been activated in EZ Pay. Any balance on your child's account will be transferred from Café Prepay to EZ Pay.

If you have any questions call 513/831-5030 and you will be directed to the proper extension. This line has been activated to assist you during the transition. The line will be checked daily for messages and you will be contacted with a response.

For instructions on how to register an account or to access your account, go to www.spseipaymifordexempted.com or visit your district's website and click on the EZ Pay logo. Step-by-step instructions are provided. We encourage you to continue to prepay on your child's meal account to expedite service, which allows more time for your child to enjoy lunch.

You may also contact EZ Pay's customer support at 513-942-2400 for assistance setting up new accounts.

Nutrition Services